

## Discrimination is Against the Law

Charlotte Radiology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. Charlotte Radiology does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

## Charlotte Radiology:

- o Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified onsite interpreters, video remote interpreting services (VRI), and other computer-aided transcription services
  - Written information in other formats (large print, accessible electronic formats, other formats)
- o Provides free language services to people whose primary language is not English, such as:
  - Qualified onsite interpreters, video remote interpreting services (VRI), and other computer-aided transcription services Information written in other languages

If you need reasonable accommodations, appropriate auxiliary aids and services, or language assistance services, contact the Civil Rights Coordinator at <a href="mailto:compliance@usradiology.com">compliance@usradiology.com</a>.

If you believe that Charlotte Radiology, has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Charlotte Radiology Compliance Officer 4200 Six Forks Road, Suite 1000 Raleigh NC 27609

Email: compliance@usradiology.com

Phone: 844-754-1507 Fax: 615-523-1461

Online: www.usrs-feedback.com

You may file a grievance in person or by mail, fax, email, or online. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

This notice is available at <a href="https://www.charlotteradiology.com/notice-of-non-discrimination/">https://www.charlotteradiology.com/notice-of-non-discrimination/</a>

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